



KENYATTA UNIVERSITY
SCHOOL OF HOSPITALITY, TOURISM AND LEISURE STUDIES
DEPARTMENT OF HOSPITALITY AND TOURISM MANAGEMENT
STAFF PROFILE

Name: Dr. Beatrice Ngonyo Kamau



Title/Qualifications

Doctor of philosophy (PhD)

Department

Department of Hospitality and Tourism Management

Designation/Position

Lecturer

E-mail Address: kamau.beatrice@ku.ac.ke

Contact Address

P.O Box 43844-00100

NAIROBI, KENYA

Areas of Specialization

- Hospitality Management
- Food Safety & Hygiene
- Interior Design and Decoration
- Front Office Operations

Research Interests

- Hospitality Management
- Service Quality Management
- Food safety and hygiene practices
- Servicescape/Dinescape in Hotels and Restaurants

Academic & Professional Qualifications

- PhD Hospitality Management-Kenyatta University
- Master in Hospitality and Tourism Management - Kenyatta University

- Bachelor of Education (Arts) Home Economics - Kenyatta University

Employment History

1993 – 2009 Teaching at Nkabune Technical Training Institute – Meru
 2009 – 2013 Teaching at Nairobi Technical Training Institute – Nairobi
 2013 to date Teaching at Kenyatta University

Conference/ Workshop/Seminar Papers

- National Museums of Kenya (NMK) (October 2009) Conference celebrating culture diversity, presented a paper entitled; **“Factors influencing provision and consumption of African traditional foods in classified and unclassified restaurants in Nairobi, Kenya”**

Conferences/ Workshops/Seminars Attended

Workshops Attended

2013 - Teaching Methodology Course
 2015 – STEP Train-the-Trainers Workshop
 2018 – Training For Integrity Assurance Officers (IAO)
 2019 – Post-graduate Studies Guidelines Development Workshop

Seminars Attended

2014 – ISO 9001:2008, Quality Management Systems
 2015 – Sustainable Hospitality and Tourism Development in Kenya
 2016 - Sustainable Hospitality and Tourism Development in Kenya
 - Entrepreneurship and Sustainable Hospitality and Tourism Development in Kenya
 2017 – Gender Mainstreaming in the Curriculum
 2018 – Staff Mentors Seminar
 - Trends, Sustainability and Substance Abuse
 2019 – Research Re-tooling Seminar

Supervision of Postgraduate Students

Masters

1. T129F/22510/2012 ABUBAKAR TAHIR MUSA: **“Hygiene Practices and Customers Satisfaction in Restaurants of Registered Hotels in Kano State, Nigeria”**.
2. T129/37228/2016 RACHEL NDUNGE MWANZIA: **“Determinants of Cultural Influence on Food Consumption Behavior of Guests Dining in Restaurants in 4-5 Star Hotels in Nairobi City County”**.
3. T129/37928/2016 DORCAS MWENDE IRERI: **“Retention of Senior Employees for Improved Performance in Selected 3-5 Star Hotels in Nairobi City County, Kenya”**.
4. T129/27663/2014 JOYCE NJERI KIUNGA: **“Influence of Customer Cultural Orientation on Service Quality Expectations in 3-5 Star Hotels in Nairobi County, Kenya”**.
5. T129/OL/22631/2012 ROSE ABIDHA: **“Application of Cost Leadership and Differentiation Strategies in Influencing Occupancy Level of Selected Hotels in Nairobi City County, Kenya”**.
6. T129F/33549/2014 GARKUWA AIMAS RUBAINU: **“Frontline Employee Component of Service Quality and Customer retention in Budget Hotels within Bauchi State, Nigeria”**.

Professional/Consultancy • Kenya Institute of Education (KIE) – Developing Curriculum and Syllabi in food and Beverage Management courses • Kenya National Examination Council (KNEC)- Marking Technical Practical Exams • Konrad Adenauer Stiftung (KAS) and Kenyatta University - Student Training for Entrepreneurial Promotion for Youth in Machakos County - 26th September to 15th November, 2017 • KNAT COM-UNESCO and Kenyatta University – Student Training for Entrepreneurial Promotion for Youth in Embu County - 29th November, 2017 to 17th January, 2018
Recognitions 2007: Best performing subject in KNEC Exams between 2003 - 2006, Nkabune Technical Training Institute, Meru – Kenya 2011: Best performing subject in KNEC Exams in 2010, Nairobi Technical Training Institute- Nairobi- Kenya
Administrative Positions Held • Departmental Examinations Coordinator