

# Leah Wamuyu Kagumba Maringa

Title: DR.

DEPARTMENT: Hospitality and Tourism

SCHOOL: School of Economics Business & Tourism

AREA OF SPECIALIZATION: Hospitality Management

RESEARCH INTERESTS: Gender issues in the Hospitality, Information Technology in Hotels.

e-mail: [maringa.leah@ku.ac.ke](mailto:maringa.leah@ku.ac.ke), [mamagimo2@gmail.com](mailto:mamagimo2@gmail.com)

GOOGLE SCHOLAR: Dr. Leah Wamuyu Maringa

ORCID ID: Identifier 0000-0001-5516-1272

RESEARCH GATE: Leah Maringa

ACADEMIA.EDU: Leah Wamuyu Maringa

LinkedIn: LEAH MARINGA

## EXPERIENCE & EMPLOYMENT HISTORY

|                      |                                                                                |
|----------------------|--------------------------------------------------------------------------------|
| 2023 to date         | Lecturer. Kenyatta University                                                  |
| 2023 to date.        | Ambassadors Kenyatta University Church Construction Project                    |
| August 2022 to date. | Quality Management Systems (QMS) departmental coordinator Kenyatta University  |
| June 2019            | Workshops & Conferences Committee departmental coordinator Kenyatta University |
| June 2019-2024.      | Patron KU-Host Club Hospitality Tourism & Leisure Studies Kenyatta University  |
| 2017 May to 2023     | Tutorial Fellow. Kenyatta University, School of Business Economics & Tourism   |
| 2017 May             | Tutorial Fellow. Department of Hospital and Tourism Zetech University          |
| 2016-2018            | Part-time lecture. Kenyatta University School of Hospitality & Tourism         |
| 2015                 | Chairperson for conference panel ATLAS, Dar es Salaam, Tanzania.               |
| 2013 June            | Associate Faculty Mount Kenya University -Kigali                               |



Kahawa Sukari  
Nairobi, Kenya



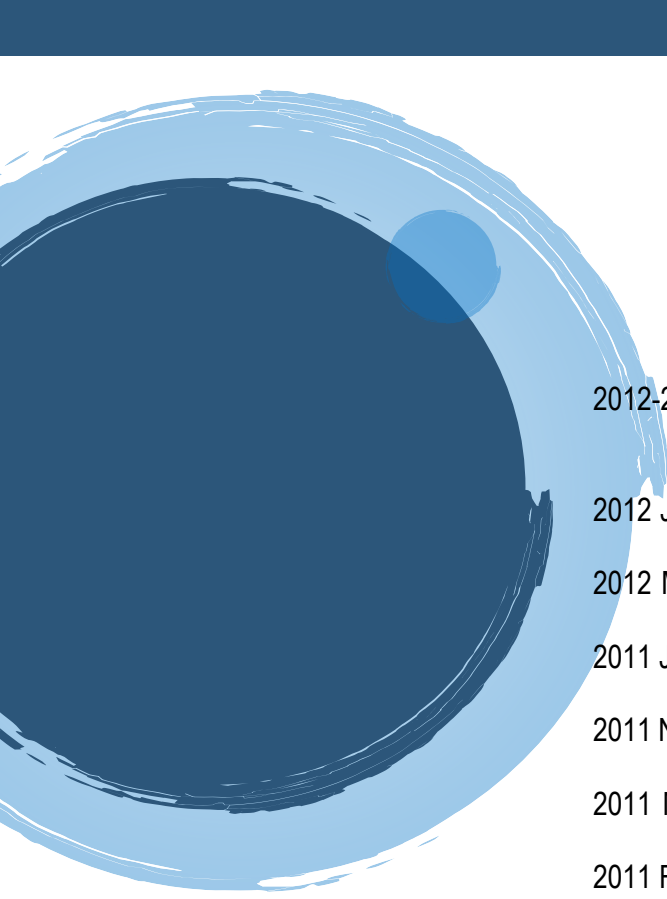
+254 716735052



[Maringa.leah@ku.ac.ke](mailto:Maringa.leah@ku.ac.ke)

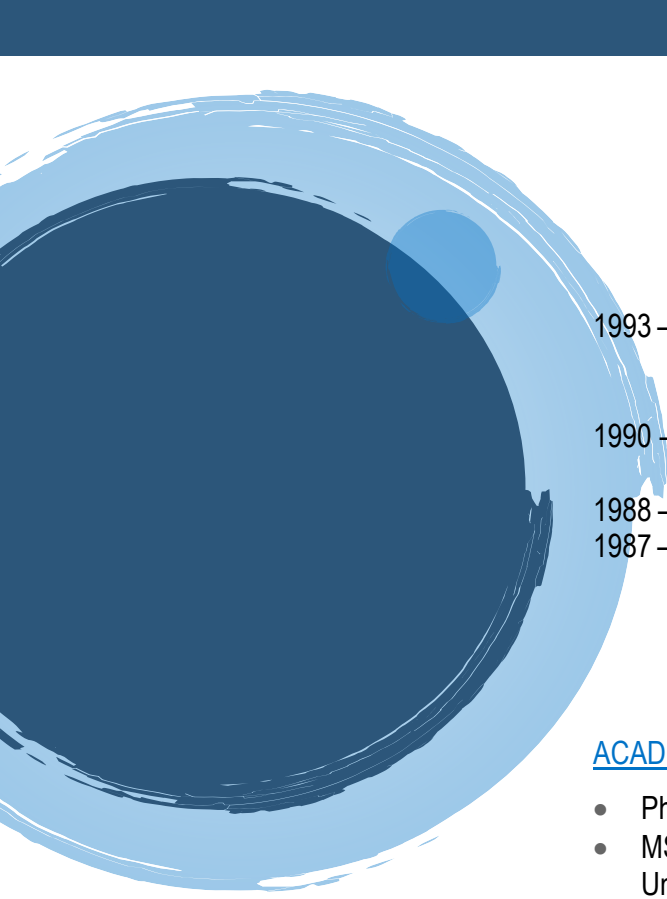


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|                      |                                                                                                                                           |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
|                      | Business and Travel & Tourism department.                                                                                                 |
| 2012-2013            | Co-coordinator for department of Travel & Tourism Department. Mount Kenya University, Kigali, Rwanda.                                     |
| 2012 June            | Class representative 2012 PhD class Mount Kenya University, Kigali, Rwanda                                                                |
| 2012 March           | Judge for Miss & Mr. Rwanda Tourism University College (RTUC)                                                                             |
| 2011 June            | Member of Tendering Board Committee. Rwanda Tourism University Collage, Kigali, Rwanda.                                                   |
| 2011 November        | Judge for Miss New Life bible Church @ Women's conference, Kigali, Rwanda.                                                                |
| 2011 March           | Moderator for a Conference Session on Gender Research & Activism, Kigali, Rwanda.                                                         |
| 2011 Feb- Dec 2012   | Acting Chairperson Gender Committee RTUC                                                                                                  |
| 2010 July Dec 2012   | Focal Point Gender mainstreaming RTUC                                                                                                     |
| 2009 August          | Judge for Miss & Mr. Rwanda Tourism University College                                                                                    |
| 2009 March-Dec2012   | RTUC Board of Director Member –Technical Specialist                                                                                       |
| 2008 Jan to Dec 2012 | Senior Lecturer and Head of Department of Hotel and Restaurant management of the Rwanda Tourism University College (RTUC), Kigali, Rwanda |
| 2006 Dec             | External examiner for the course subject "Projects" In the Institutional Management Department at the Kenya Polytechnic, Nairobi, Kenya.  |
| 2003Jan-Dec 2007     | Graduate Assistant, Department of Hotel and Tourism management of the Kenyatta University, Nairobi, Kenya.                                |
| 2002 Sept- 2003Mar   | Class Rep for MSc Hotel & Tourism management class.                                                                                       |
| 2002 September.      | MSc Student in the Department of Hotel and Tourism management of the Kenyatta University, Nairobi, Kenya.                                 |
| 2002 January         | Research Assistant to Lecturer undertaking PhD studies in the (JKUAT).                                                                    |
| 1997-2000            | Senior Catering Officer (Management & Production Supervision), (JKUAT).                                                                   |
| 1998                 | A part time lecturer in Catering and Hotel Management department at Amboseli Institute, Thika.                                            |
| 1994 -1997           | Caterers (Running of student snack bar- senior shift head duites), Jomo Kenyatta University of Agriculture and Technology (JKUAT).        |
| 1994 -1995           | Caterers in charge of Planning for staff tourism club JKUAT.                                                                              |





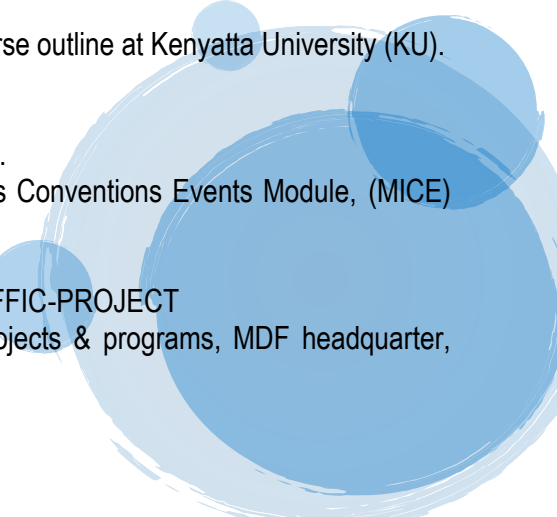
|              |                                                                                                                                           |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| 1993 – 1994  | Catering Officer-in-Charge (Guest dinning/staff cafeteria /staff canteen) Jomo Kenyatta University of Agriculture and Technology (JKUAT). |
| 1990 – 1993  | Caterers (Student's kitchen), Jomo Kenyatta University of Agriculture and Technology (JKUAT).                                             |
| 1988 – 1990. | Staff rep for the kitchen department staff welfare, JKUAT                                                                                 |
| 1987 –1990.  | Caterers & Housekeeper (In-charge of the college materials store), JKUAT.                                                                 |

### ACADEMIC and PROFESSIONAL QUALIFICATIONS

- PhD 2016 -2023. Kenyatta University, Nairobi, Kenya, Africa
- MSc 2005-2007 Hospitality & Tourism Management. Kenyatta University, Nairobi, Kenya, Africa
- BSc 1990-2000 Hotel and Restaurant Management (with a minor in Business Administration). United States International University- Africa (USIU-A)- Nairobi, Kenya
- Higher Diploma 1990-1992 Catering and Accommodation Technology. Kenya Polytechnic, Nairobi, Kenya, Africa
- Ordinary Diploma 1985-1987 Institutional Management. Kenya Polytechnic, Nairobi, Kenya, Africa

### ACHIEVEMENTS: TRAINING & WORKSHOPS ATTENDED

|                                              |                                                                                                                                         |
|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| 2022 September 21 <sup>st</sup>              | Research, Innovation and Technology workshop KU                                                                                         |
| 2020 April                                   | Pathways to Learning. Cambridge KU                                                                                                      |
| 2020 Aug Sept                                | Writing of DSVOL Modules KU                                                                                                             |
| 2019 October                                 | Presenter in KU Biennial Research and Innovation Conference                                                                             |
| 2019 October                                 | Research Publication Grant writing Workshop KU                                                                                          |
| 2019 September                               | Trainer for retooling & Library Training, Mombasa Campus, KU                                                                            |
| 2019 June                                    | International Symposium I Physical Education, Exercise and Sports KU                                                                    |
| 2019 June                                    | SPSS Training KU                                                                                                                        |
| 2019 June                                    | NVIVO training KU                                                                                                                       |
| 2019 May                                     | Research retooling Seminar for postgraduates KU                                                                                         |
| 2017 March                                   | Setting & marking Examination, development of course outline at Kenyatta University (KU).                                               |
| 2016 May                                     | Zotero and Mendeley Applications at KU                                                                                                  |
| 2016 August                                  | Turnitin research supervision application in KU                                                                                         |
| 2015 November:                               | MKU Rwanda, Plagiarism, Sponsorship, Scholarship.                                                                                       |
| 2012 Aug-Dec                                 | Competence Based Learning in Meetings Incentives Conventions Events Module, (MICE) NUFFIC PROJECT, Rwanda.                              |
| 2012 14 <sup>th</sup> – 16 <sup>th</sup> Feb | Leadership & Team building NUFFIC-PROJECT                                                                                               |
| 2011 18 <sup>th</sup> -24 <sup>th</sup> Nov  | Competence Based Learning/ Entrepreneurship NUFFIC-PROJECT                                                                              |
|                                              | 2011 13 <sup>th</sup> -24 <sup>th</sup> Sept Gender mainstreaming in projects & programs, MDF headquarter, NUFFIC-PROJECT, Netherlands. |



|                               |                                                                                              |                   |
|-------------------------------|----------------------------------------------------------------------------------------------|-------------------|
| 2010 19 <sup>th</sup> -21 Jan | Institutional Audit, A Palace                                                                | organized by NHEC |
| 2010 18 <sup>th</sup> Jan     | Workshop Higher Learning Institutions' Rwanda National Skills Gap, Rwanda.                   |                   |
| 2009 22 <sup>nd</sup> May     | Online Tourism Management & Marketing, RTUC                                                  |                   |
| 2009:                         | Career Advisory Training with experts from SA, Sports View Hotel RDB, Rwanda.                |                   |
| 2009:                         | Classification of Hotels, Hilltop RDB, Rwanda.                                               |                   |
| 2009 9 <sup>th</sup> June     | Seminar on Handling Practical's Modules RTUC & Exchange lecturer Kenya Utalli College, Kenya |                   |

## PUBLICATIONS

| REFEREED JOURNAL PUBLICATIONS |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1                             | "Cultural beliefs on Women Career Advancement in selected Kenyan Hotels," Leah Maringa, Rosemarie Khayiya (PhD) Vincent Maranga (PhD). Paper published in international Journal of Advanced Engineering and Management Research IJAEMR ISSN 2456-3676, Volume 8- Issue 2- April 2023 Archive issue: <a href="https://ijaemr.com/archive">https://ijaemr.com/archive</a><br>Published Issue Link: <a href="https://ijaemr.com/view/2/2023">https://ijaemr.com/view/2/2023</a>                                                                                                   |
| 2                             | "Improving Performance of Human Resource Systems in e-hotels", Leah Wamuyu Kagumba Maringa (O/Dip, H/ Dip, BSc., HRM) <sup>1</sup> & Paul Mwangi Maringa (PhD.) <sup>2</sup> , Paper published in the Journal of Inquiry in Design Pedagogy (JIDEP) in June 2013. <a href="http://www.urbanalgorisms.net">http://www.urbanalgorisms.net</a> , <a href="http://www.fimen.net/AfriTVEThomepage.html">http://www.fimen.net/AfriTVEThomepage.html</a>                                                                                                                              |
| 3                             | "Primary Activity Efficiency of the Work Process in ICT based E-Hotels", Leah Wamuyu Kagumba Maringa (O/Dip, H/ Dip, BSc., HRM) <sup>1</sup> & Paul Mwangi Maringa (Ph.D.) <sup>2</sup> , Paper published in the Journal of Inquiry in Design Pedagogy (JIDEP) in June 2013. <a href="http://www.urbanalgorisms.net">http://www.urbanalgorisms.net</a> , <a href="http://www.fimen.net/AfriTVEThomepage.html">http://www.fimen.net/AfriTVEThomepage.html</a>                                                                                                                   |
| 4                             | "Gaining Competitive Advantage in Hotels Through the Application of Information Technology": A case of 2 – 5 star rated hotels in Kenya", Leah Wamuyu Kagumba Maringa (O/Dip, H/ Dip, Bsc., HRM) <sup>1</sup> & Paul Mwangi Maringa (Ph.D.) <sup>2</sup> , Paper published in Vol 3.1 2011 of the East African Journal of Information Science (EAJIS), Department of Information Science, Moi University, Eldoret, Kenya. ISSN: 1095-1442 Vol.3 No3 (2013) <a href="http://www.mu.ac.ke/academic/schools/is/aejis.html">http://www.mu.ac.ke/academic/schools/is/aejis.html</a> |
| 5                             | "Performance Enhancement of the Catering Information Systems in E-Hotels through ICT Interventions", Leah Wamuyu Kagumba Maringa (O/Dip, H/ Dip, BSc., HRM) <sup>1</sup> & Paul Mwangi Maringa (Ph.D.) <sup>2</sup> , Paper published in the Africa Habitat Review AHR) vol. 3 No. 3, [October 2009], pp., 189 – 199, Journal of the School of the Built Environment, University of Nairobi.                                                                                                                                                                                   |

## CONSULTANCY

|   |                                                                                                                                                                                                          |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | 23 <sup>rd</sup> -27 <sup>th</sup> July 2012 - Finalization of the assessment specifications for Front Office, Food & Beverage Service and Housekeeping Curriculum. WDA/PAFP-vocational Training         |
| 2 | June 2012 - Design of the assessment specifications for Front Office, Food & Beverage Service and Housekeeping Curriculum WDA/PAFP-vocational Training                                                   |
| 3 | 28 <sup>th</sup> – 31 <sup>st</sup> May 2012 -Develop course structure, & verify complementary modules for Front Office, Food & Beverage Service & Housekeeping curriculum. WDA/PAFP-vocational Training |
| 4 | 2012 April Customer Care trainer to Room division staff (housekeeping, laundry, front office, health & leisure officers, gardeners) @ sports View Hotel, Kaciru, Kigali                                  |

|    |                                                                                                                                                                                                                                                                                                                                                  |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 5  | 2011 9 <sup>th</sup> September Customer care trainer National Police Training to Protocol Police officers @Police Headquarters, Kigali                                                                                                                                                                                                           |
| 6  | November 2012: Gender Mainstreaming & Audit Report at RTUC from 2011 to November 2012.                                                                                                                                                                                                                                                           |
| 7  | February 2006: Purchase of student's materials and equipment's for laboratory classes.                                                                                                                                                                                                                                                           |
| 8  | January 2006: Overseeing the operations of the restaurant and senior common room. Initiated the restaurant bakery and healthy salad bar.                                                                                                                                                                                                         |
| 9  | November 2003: Planned organized and set up 3 small kiosks to produce snacks & beverages for Graduation Kenyatta University                                                                                                                                                                                                                      |
| 10 | October 2003: Participated in the KU culture Week in setting up an outside catering outlet.                                                                                                                                                                                                                                                      |
| 11 | January 2003: Manager at the HIM restaurant. Implemented operational systems, control systems, continuous on-the job training for staff identified cost effective reliable suppliers for materials and foodstuffs. Was able to show some profits within the restaurant.                                                                          |
| 12 | 2002: Preparation of cakes and Pastries for commercial purposes.                                                                                                                                                                                                                                                                                 |
| 13 | 2002: Catering for House parties, home gathering, and functions e.g. Weddings.                                                                                                                                                                                                                                                                   |
| 14 | 1998: Carried out a management evaluation for a fast-food outlet in one of Kenya's major urban centers.                                                                                                                                                                                                                                          |
| 15 | 1998: Prepared several proposals for outdoor catering for groups of an average 300 persons.                                                                                                                                                                                                                                                      |
| 16 | 1998: Active member in the Red Cross; Involved in a children's rehabilitation project targeting street children at Imani center, Kayole, Nairobi, Kenya. Taught and catered for the destitute children and orphans as part of the supervised community service course of the USIU-A, at the YMCA Juja children's rehabilitation center in Thika. |
| 17 | 1998June: A member of the business club at the USIU-A. Also advising on catering for the club functions. Participated in various workshops and seminars.                                                                                                                                                                                         |
| 18 | 1998May: Outdoor catering function for Five hundred (500) middles class persons in Nairobi.                                                                                                                                                                                                                                                      |
| 19 | 1996: Carried out successfully an outdoor catering function in Nairobi, for 150 persons providing quality service at a minimum budget.                                                                                                                                                                                                           |
| 20 | 1996: Prepared management proposals for two company- catering facilities, with the sitting capacity of 100 covers at any given time.                                                                                                                                                                                                             |
| 21 | 1994-1996 & 1998: Hosted several international seminars and annual graduation presidential delegation as a team of the JKUAT catering unit                                                                                                                                                                                                       |

### MSC SUPERVISION

|   |                                                                                                                                                                                  |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | August 2013, STOCK MANAGENEMENT & PERFORMANCE OF HOTELS IN RWANDA, CASE OF UMUMBANO HOTEL. MUSASIZI CHARCLES MBA 3412/12. RTUC, Rwanda.                                          |
| 2 | September 2013, TOURISM REVENUE SHARING AS A KEY TO SUSTAINABLE TOURISM DEVELOPMENT IN RWANADA. A CASE STUDY OF MUSANSE DISTRICT. LAMBERT HAKIZIMANA. MBA 3091/11. RTUC, Rwanda. |

### A Few BSc SUPERVISION

|   |                                                                               |
|---|-------------------------------------------------------------------------------|
| 1 | July 2012, THE CHALLENGES BY FEMALE EMPLOYEES IN HOSPITALITY INDUSTRY, A CASE |
|---|-------------------------------------------------------------------------------|



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|   | OF HOTEL MILLE COLLINS RWANDA. ABERA LYDIA H/0153/08/M                                                                                                           |
| 2 | July 2012, IMPROVEMENT OF KITCHEN ARRANGEMENT AND ORGANIZATION TO THE PERFORMANCE OF HOTELS AND RESTUARANT. UWAJE GENEVIEVE H/0119/08/M                          |
| 3 | MARCH 2012, THE SIGNIFICANCE OF BEVERAGE IN GENERATING REVENUES FOR THE HOTEL INDUSTRY IN RWANDA: A CASE OF UMUBANO HOTEL. UWAMUGIRA KIRENZI ROSINE, H/0113/08/M |

#### CONFERENCE PAPERS

|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|---|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | Presented an academic paper on "EXAMINING GENDER DISPARITIES IN THE HOSPITALITY INDUSTRY IN KIGALI CITY RWANDA", Leah Wamuyu Kagumba. Maringa (O/Dip, H/ Dip, BSc., HRM) at ATLAS Africa Conference 2015, on June 3-5, 2015, in Dar es salaam -Tourism and Inclusive Growth in Developing Economies and was a moderator in a session.                                                                                                                                                                                                                                                                                                    |
| 2 | Presented an academic paper "IMPROVING PERFORMANCE OF HUMAN RESOURCE SYSTEMS IN E-HOTELS", Leah Wamuyu Kagumba. Maringa (O/Dip, H/ Dip, BSc., HRM) <sup>1</sup> & Paul Mwangi Maringa (Ph.D.) <sup>2</sup> , Paper Abstract submitted on 02072009 and accepted for presentation in the 2 <sup>nd</sup> annual Association of Hospitality Schools in Africa (AHSA) conference on Hospitality and Tourism; Full refereed paper presented in the conference of 18 <sup>th</sup> to 20 <sup>th</sup> November 2009, in the Mafikeng hotel school in the Republic of South Africa                                                             |
| 3 | Presented an academic paper "GAINING COMPETITIVE ADVANTAGE IN HOTELS THROUGH THE APPLICATION OF INFORMATION TECHNOLOGY: A CASE OF 2 – 5 STAR RATED HOTELS IN KENYA", Leah Wamuyu Kagumba. Maringa (O/Dip, H/ Dip, BSc., HRM) <sup>1</sup> & Paul Mwangi Maringa (Ph.D.) <sup>2</sup> , Paper presented on 18 <sup>th</sup> May (2007), in the Association of Third World Studies (ATWS) Conference at the Catholic University of Eastern Africa held on 16 <sup>th</sup> -18 <sup>th</sup> of May (2007); Theme: Theme: Rethinking African Heritage, University Education and Technological Advancement in the 21 <sup>st</sup> Century. |
| 4 | "PRIMARY ACTIVITY EFFICIENCY OF THE WORK PROCESS IN ICT BASED E-HOTELS", Leah Wamuyu Kagumba. Maringa (O/Dip, H/ Dip, BSc., HRM) <sup>1</sup> & Paul Mwangi Maringa (Ph.D.) <sup>2</sup> , Paper submitted for the 3 <sup>rd</sup> Annual International Conference (Knowledge Management through Research and Innovative Technologies for Sustainable Socio-Economic Development ) of Moi University of July/August (2007).                                                                                                                                                                                                              |
| 5 | "ICT DRIVEN SYNERGY INTEGRATION IN THE OPERATIONS OF E-HOTELS FOR IMPROVED PERFORMANCE", Leah Wamuyu Kagumba. Maringa (O/Dip, H/ Dip, BSc., HRM) <sup>1</sup> & Paul Mwangi Maringa (Ph.D.) <sup>2</sup> , Paper Abstract accepted on 26 <sup>th</sup> May 2010 for the International Research Symposium in Service Management" of August 24 <sup>th</sup> -27 <sup>th</sup> 2010 in the University of Mauritius, Full paper in progress.                                                                                                                                                                                                |

#### CONFERENCE & SYMPOSIUM ATTENDED

|   |                                                                                                                  |
|---|------------------------------------------------------------------------------------------------------------------|
| 1 | The 6 <sup>th</sup> International Business Research and Industrial Conference (IBRIC 2024). Kenyatta University. |
| 2 | The 5 <sup>th</sup> International Business Research and Industrial Conference (IBRIC 2023). Kenyatta University. |
| 3 | KU WEE International Women's Economic Empowerment Conference KU. 22 <sup>nd</sup> July 2022                      |
| 4 | FASU Pre-Games International Symposium KU. June 2022                                                             |

|    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
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| 5  | KENIS and STI Mainstreaming held virtually as a participant in May 2022                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 6  | ATLAS Africa Conference, on June 3-5, 2015, Tourism, and Inclusive Growth in Developing Economies, in Dar es Salaam University, TANZANIA                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 7  | Eastern African business and Economics watch. 1st Annual Conference, University of Rwanda. college of Business and economics. May 5-6, 2015.                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 8  | A Conference on gender research and Activism 11-12 March 2011, Kigali, Rwanda (moderator for session 3 "Women and entrepreneurship")                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 9  | AHSA. "Improving performance of human resource systems in e-hotels", Leah Wamuyu Kagumba Maringa (O/Dip, H/ Dip, BSc., HRM) <sup>1</sup> & Paul Mwangi Maringa (PhD), Paper Abstract submitted on 02/07/2009 and accepted for presentation in the 2 <sup>nd</sup> annual Association of Hospitality Schools in Africa (AHSA) conference on Hospitality and Tourism; Full refereed paper presented in the conference of 18 <sup>th</sup> to 20 <sup>th</sup> November 2009, in the Mafikeng hotel school in the Republic of South Africa.                                                                   |
| 10 | ATWS. "Gaining Competitive Advantage in Hotels Through the Application of Information Technology: A case of 2 – 5 star rated hotels in Kenya", Leah Wamuyu Kagumba Maringa (O/Dip, H/ Dip, BSc., HRM) <sup>1</sup> & Paul Mwangi Maringa (Ph.D.) <sup>2</sup> , Paper presented on 18 <sup>th</sup> May (2007), in the Association of Third World Studies (ATWS) Conference at the Catholic University of Eastern Africa held on 16 <sup>th</sup> -18 <sup>th</sup> of May (2007); Theme: Rethinking African Heritage, University Education and Technological Advancement in the 21 <sup>st</sup> Century. |

## SEMINARS

|   |                                                                                                                                                                                                                                                        |
|---|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | HTM monthly Post Graduate Seminars, Hospitality & Tourism Department Kenyatta University thro' 2016 March to date 2024.                                                                                                                                |
| 2 | The 45 <sup>th</sup> Kenyatta University Postgraduate Seminar, Friday, 7 <sup>th</sup> July 2023. Kenyatta University.                                                                                                                                 |
| 3 | PhD Seminars, 2015 January 2014 November as a presenter.                                                                                                                                                                                               |
| 4 | September 2007: Presentation of the product of the E-learning training of TOTs at Kenyatta University to Academic staff of the School of Environmental Studies and Human Sciences in Kenyatta University                                               |
| 5 | July 2007: E-learning training of Training of Trainers (TOTs) seminar series at the Kenyatta University                                                                                                                                                |
| 6 | July 2006: Curriculum review workshop for the Department of Hotel and Tourism Management Department of the Kenyatta University, Nairobi, Kenya, at the Utalli College.                                                                                 |
| 7 | April 2006: Departmental MSc Thesis Seminar Presentation of Research findings, "Gaining Competitive Advantage in Hotels Through the Application of Information Technology: A case of 2 – 5 star rated hotels in Kenya", Leah Wamuyu Kagumba Maringa    |
| 8 | November 2004: Departmental MSc Thesis Seminar Presentation of Research Proposal, "Gaining Competitive Advantage in Hotels Through the Application of Information Technology: A case of 2 – 5 star rated hotels in Kenya", Leah Wamuyu Kagumba Maringa |
| 9 | April 2003: Departmental MSc Thesis Seminar presentation of Concept paper, "Gaining Competitive Advantage in Hotels Through the Application of Information Technology: A case of 2 – 5 star rated hotels in Kenya", Leah Wamuyu Kagumba Maringa.       |

## WORKSHOPS ATTENDED

|   |                                                                                   |
|---|-----------------------------------------------------------------------------------|
| 1 | 21 <sup>st</sup> September 2022. Research, Innovation and Technology workshop KU, |
| 2 | 12 <sup>th</sup> October 2021. IFITTtalk@ Nairobi, Workshop USIU University.      |
| 3 | 9 <sup>th</sup> November 2018 IFITTtalk@ Karatina, Workshop Karatina University.  |

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|----|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4  | 24 <sup>th</sup> November 2017Public lecturer; BRINGING BACK HUMANITY TO HOSPITALITY. Strathmore University                                             |
| 5  | 9 <sup>th</sup> November 2017. ENHANCING THE COMPETITIVENESS OF AFRICA'S TOURISM: THE ICTS pathway. IFITTtalk@ Nairobi Workshop Kenyatta University.    |
| 6  | August-December 2012. Nuffic project Competency Based Development MICE workshop, RTUC. Kigali, Rwanda                                                   |
| 7  | 2012 & 2013. WDA/PAFP-vocational Training & workshop for development & assessment of Front Office, Food & Beverage Service and Housekeeping Curriculum. |
| 8  | 14 <sup>th</sup> -16 <sup>th</sup> February 2012, Leadership & Team Building Nuffic project                                                             |
| 9  | Organizer for Gender Mainstreaming (Gender Audit workshop) at RTUC                                                                                      |
| 10 | 5 <sup>th</sup> April 201. Quality Management & Control, RTUC 22 <sup>nd</sup> 24 <sup>th</sup> February: Nuffic project                                |
| 11 | 22 <sup>nd</sup> -25 <sup>th</sup> November 2010. Competency Based Development & Entrepreneurship Awareness workshop, RTUC Nuffic project               |
| 12 | 18 <sup>th</sup> January 2010. Workshop Higher Learning Institutions' Rwanda National Skills Gap Hotel Milles Collins,                                  |
| 13 | 19 <sup>th</sup> -21 January 2010. Institutional audit, @Alpha Palace organized by NHEC Rwanda.                                                         |

#### UNPUBLISHED RESEARCH PAPERS

|   |                                                                                                                                                                                                                                                                                                                             |
|---|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | Impact of Cultural Beliefs on Women Career Advancement Journal Paper for Journal of Global Hospitality and Tourism, University of Florida. 2023                                                                                                                                                                             |
| 2 | "Gaining Competitive Advantage in Hotels Through the Application of Information Technology: A case of 2 – 5 star rated hotels in Kenya", MSc Hotel and Tourism Management Research Thesis, 2003-2007, Department of Hotel and Tourism Management, in the School of Pure Sciences, Kenyatta University (KU), Nairobi, Kenya. |
| 3 | "A case study on control of resource in public universities", H/Dip Catering and Accommodation Technology Research Dissertation, 1990 – 1992, Department of, The Kenya Polytechnic, Nairobi, Kenya.                                                                                                                         |
| 4 | 'Examining Gender Disparities in the Hospitality Industry in Rwanda' . PhD seminar Atlas Africa Conference, on June 3-5, 2015.                                                                                                                                                                                              |

#### OTHER WRITINGS: RESEARCH BASED MONOGRAPHS

|                                                                                                                                                                                                                                                                                                                                                                                       |  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Paul Mwangi Maringa & Leah Wamuyu Maringa, 2007, "ICT Enhanced Hotels", vol. 1, ISBN: 9966-923-77-2 Hardcopy publishing by Urban Dialectics; Internet publishing: ISBN-13: 9781480030985 ISBN-10: 1480030988, ( <a href="https://www.createspace.com/4014284">https://www.createspace.com/4014284</a> ), published by <a href="http://books.amazon.com/">http://books.amazon.com/</a> |  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|

#### OTHER COMPETENCES and COMMUNITY SERVICE

|   |                                                                                                                                                           |
|---|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | 2020 to date Nyumba Kumi committee member Kahawa Sukari Isolo Road South 4 <sup>th</sup> , 5 <sup>th</sup> & 6 <sup>th</sup> Avenue                       |
| 2 | 2022 Writing a PhD Thesis, Research, objectives, research design, Literature review, data collection, data analysis and writing a report and publications |
| 3 | 2017to date Chairlady for the women's neighborhood chama, Kahawa Sukari Estate                                                                            |
| 4 | 2017to date Chairlady for the women's neighborhood chama, Kahawa Sukari Estate                                                                            |





|    |                                                                                                                                                                                                                      |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 5  | 2005 September to December Class representative for 1 <sup>st</sup> master's class in Hospitality & Tourism. Kenyatta University                                                                                     |
| 6  | 2004 September to December: Certified and Commissioned with School of leaders (SOL) levels 1,2 & 3 accelerated certificate, Nairobi Light House Church, and commissioned to lead home cell for ladies in 2005 & 2006 |
| 7  | 2002 July to September: Certificate of achievement for MSc class, In Hotel Restaurant and Institution Management at Kenyatta University (KU)                                                                         |
| 8  | 2002 July to September: Certificate of achievements in Spiritual Foundation Level 2, Nairobi Light House Church, Nairobi                                                                                             |
| 9  | Graduated in the first Aid upgrading classes with the St John's ambulance and granted a first Aid certificate.                                                                                                       |
| 10 | HOBBIES: Cake making, cooking, Knitting, sewing and Function catering, flower gardening, travelling & meeting new people, listening to music.                                                                        |

**NAME:** Dr. Leah Wamuyu, Kagumba. MARINGA

**DIGITAL SIGNATURE:** 

**DATE:** 028/05/2024.

**LIST OF REFEREES:**

Prof Elijah Gitonga Rintaugu  
Department of Recreation and Sports Management  
Kenyatta University  
P.O. Box 43844-00100  
Nairobi, Kenya  
[Rintaugu.elijah@ku.ac.ke](mailto:Rintaugu.elijah@ku.ac.ke) [elijahgitonga2001@yahoo.com](mailto:elijahgitonga2001@yahoo.com)

Dr. Asemota Olukemi, (Lecturer, PhD MKU, Rwanda)  
Mount Kenya University,  
P.O. Box 342-01000  
Thika, Kenya  
[ooasemota@gmail.com](mailto:ooasemota@gmail.com)

Dr. Moses Miricho  
Lecturer, School of Hospitality & Tourism Management  
Kenyatta University,  
P.O. Box 43844- 00100  
Nairobi,  
[mnmiricho@gmail.com](mailto:mnmiricho@gmail.com) [miricho.moses@ku.ac.ke](mailto:miricho.moses@ku.ac.ke)

Dr. Callixte Kabera  
Vice Chancellor,  
University of Tourism, Technology and Business Studies (UTB formally RTUC),  
Kigali, Rwanda  
[Kabera\\_callixte@yahoo.com](mailto:Kabera_callixte@yahoo.com) or [infor@utb.ac.rw](mailto:infor@utb.ac.rw)

